Studies revealed that many online processes are unintentionally inaccessible to people with disabilities. Here are some ways to create an accessible online application experience:

- Ensure that the application navigation is fluid and easy to use
- Eliminate timeout restrictions or increase the time to complete sections
- Enhance the quality of screen contrast
- Create easy-to-follow, consistent instructions
- Provide contact information for online application accommodations

For more on this topic and article, Read the Plan Language Summary at: ep.vcurrtc.org

**Article Reference:**